

TL 9000 电讯行业的质量管理体系标准问卷调查表 Quality Management Systems Questionnaire

Please complete this questionnaire in detail and attach any relevant information describing your company's scope of operation, eg. company brochures or organization chart. On receipt of the completed questionnaire, we will submit you a proposal detailing assessment costs and time scales.

请填写本调查表，并附上贵公司经营范围有关资料，如公司产品简介或组织结构图等。我们收到资料后，会为贵司备妥审核费用及时间安排计划书。

SECTION A: Applicant Information 申请人资料

Company Name	(English 英文)	_____
公司名称	(Chinese 中文)	_____
Address	(English 英文)	_____
地址	(Chinese 中文)	_____
Billing Address *	(English 英文)	_____
付款通知地址 *	(Chinese 中文)	_____

(* If different from above 如与上述相同则不用填写)

Phone 电话	_____	Fax 传真	_____
Web site 网址	_____	E-mail 电邮	_____
Management Representative	(English 英文)	_____	
管理者代表	(Chinese 中文)	_____	
Managing Director	(English 英文)	_____	
总经理	(Chinese 中文)	_____	
Human Resources Manager	(English 英文)	_____	
人力资源经理	(Chinese 中文)	_____	

Please submit 请提供：

- Certificate of Business Registration 工商登记证/营业执照
- Organization Chart with no. of employee breakdown 组织结构图 (员工人数的分析)
- Process Flow Chart 工艺流程图

SECTION B: Certification Information 认证资料

1) If your company has already registered to ISO 9000/QS-9000/TickIT quality management systems, please provide copies of the certificates. 如贵公司已经通过 ISO 9000/QS-9000/TickIT 认证/注册，请提供证书副本

ISO 9001:1994 ISO 9002 ISO 9001:2000 QS-9000 TickIT others _____

Certification Body 认证机构名称 _____

Accreditation 证书认可国家 UKAS 英国 RAB 美国 RvA 荷兰 others _____

Certificate Number 证书编号 _____ Expiry Date 有效日期 _____

2) Which part of product categories you intended to obtain registration? 贵司希望获得 TL 9000 的哪一类别产品？

Hardware 硬件 Software 软件 Service 服务 Category Codes 产品编号 _____

Please refer to the Product Category Table defined by QuEST Forum that lists in the www.TL9000.com / www.questforum.org
请参考 QuEST Forum 定义的产品编号，可于 www.TL9000.com / www.questforum.org 网页内获取。

3) Please describe the products, processes and/or services which is intended to include within the scope of registration.

请列出或描述认证范围所包括的产品、工序过程或/及服务。

IMPORTANT: The information provided will be used to define your Company's scope of registration and will appear on your Certificate.

重要提示：以下资料将用作定义贵公司的注册范围及显示于证书上。

4) What measurement have been submitted to QuEST Forum? 哪类衡量指标须提交 QuEST Forum?

5) Have the quarterly measurement been submitted to QuEST Forum?

是否已提交季度衡量指标予 QuEST Forum?

Yes 是 No 否

If no, when? 如否，何时？

6) What are the customer bases? 客户来源？

All 所有 QuEST Member QuEST 会员

7) a. What is the approximate number of pages contained in the Company's Quality Manual and Procedure, excluding copies of forms?

贵司的质量手册及程序约有多少页（不包括表格）？

_____ Pages 页

8) How many forms are in current use? 目前采用表格共有多少份？

_____ Forms 份

9) What is the total number of employees in the organization to be registered? 申请认证范围内的总雇员人数？

In Design 设计雇员人数

_____ employees 人

In Manufacture and Service Activities 制造和服务雇员人数

_____ employees 人

Are there any activities covered by your scope carried out away from the registration address(es), eg. depots, warehouse, sites or offices, which it is intended to include in the single registration?

是否有任何认证范围内的作业没有于上述登记的地址内执行，如仓库、分场、分公司或办公室？

Yes 是 No 否

If yes, please describe activities, giving address(es) and number of employee as appropriate.

如有，请描述各项作业，该处的地址及雇员人数。

Please provide information on the number of employees in each product category to be registered.

请提供说明各认证产品范围内的雇员人数

Category Code 产品编号				
No of employees 雇员人数				

10) If there are any specialist operations or services carried out by a sub-contractor, please describe.

若有分供方提供的专业工作或/服务，请描述之。

11) Is the Company a member of any trade associations? If so, please list.

贵公司是否贸易协会之会员？若是，请列出。

12) Please advise the certification schedule of your company (for reference only). 请提供贵司认证计划时间表 (只供参考用)

Submit Application 递交申请表 _____

Pre-Certification Assessment (Optional) 预习审核 (可选择项目) _____

Certification Assessment 正式审核 _____

Has the Company appointed any management consultant? If so, please list. 贵司是否聘用管理咨询公司? 如有, 请注明。

Name in print 正楷姓名 _____

Signed 签署 _____

Position in Company 职位 _____

Date 日期 _____

Remarks: In order to speed up the progress, please send the following information to us;

注: 为加速认证手续, 请提供以下资料:

Certificate 证书 (eg. ISO 9000, QS-9000)

Data Confirmation Reprt(s) by Reporting ID 数据确认报告

TL 9000 Registration Profile TL 9000 注册证明

Quarterly Registration ID Summary Report 季度登记总报告

Reporting ID (s) Traceability Report 报告追溯报告

Process Flow Chart 生产流程

* In the event of any inconsistency between the English version and the Chinese version, the English version shall prevail, to the extent of such inconsistency or conflict. *

* 以上中文译本倘与英文译本在语义上有一致或抵触之处, 概以英文为准。

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